



NEUMONT UNIVERSITY

TIPS FOR STUDENT SUCCESS

PREPARE YOUR STUDENT FOR COLLEGE

Students need to know they have your support and that they can still reach you when they're away. Take time to talk about your concerns and discuss ways you can stay in touch.

You should also talk about the cultural, social, academic and financial adjustments they can expect. Students who are moving away from home to attend college often feel homesick. Anticipating this feeling helps minimize its impact. Encourage your student to get involved with activities and the local community. You should also make sure your student has a plan to handle their everyday financial needs.

ENCOURAGE INDEPENDENCE

When students start college, they quickly rise to a new level of independence. They find themselves functioning in a new environment, adapting to a new culture and, in many cases, learning at a much faster pace than they've experienced in previous academic settings. Your student may call or write about difficulties and frustrations. Keep in mind that you are not expected to solve each and every problem; sometimes your student just needs to vent!

UNDERSTAND FERPA

In accordance with the Family Educational Rights and Privacy Act of 1974 (FERPA), Neumont may not release students' grades, attendance records or other educational records to parents or guardians without a student's written permission. This can be frustrating, but it is the law.

If your student wishes to grant you permission to access their educational records (most have), including grades and attendance records, they may do so by contacting Student Affairs and completing a FERPA waiver form.

Download a FERPA Waiver Form at:
www.neumont.edu/FERPA

PRIORITIZE ATTENDANCE

Attendance is critical to success. This is true at any college, but even more critical at Neumont; missing classes will impact a student's grade.

Students may view their real-time grades online from any location with an internet connection by logging on to the Moodle:
www.lms.neumont.edu

SET GOALS

Encourage your student to begin with the end in mind. Visualizing graduation may provide your student with the motivation they need to work hard and persist in times of stress.

College is a time to develop independence. Parental encouragement is very important, but students grow up more during their college years if they take responsibility for their own choices and behavior, and are accountable for finding solutions to their own problems. It is important to let them know you are there to support them. As you support your student during difficult times, remember that they are undoubtedly having some remarkably good experiences as well.

UTILIZE THE SERVICES AVAILABLE

A complete overview of Student Affairs will be explained to your student during New Student Orientation and throughout their first quarter. But, during times of stress, students sometimes forget there is a support system in place at Neumont. This is an excellent opportunity for you to remind your student of these resources.

Staff members in each of the departments included on this resource list have been empowered to address questions and concerns, and to offer final decisions in their areas of responsibility. This ensures timely and direct resolution to all matters brought to staff attention.

Student Affairs **Offices 213, 215, 216, 217**

Erin McCormack, John Peppinger, and Corrine Padilla are available to meet with students and provide resources, support, and guidance. Student Affairs also provides services for students with disabilities, in accordance with the Americans with Disabilities Act and the Rehabilitation Act of 1973.

Every student has an Advocate: John, Corrine or Alice. Advocates support students and help them resolve academic and non-academic issues.

For questions or concerns, contact the Student Affairs Department at:

studentaffairs@neumont.edu

Alice Nguyen is available to meet with students regarding academic issues like registration, graduation, course selection, and academic requirements. Academic questions should be directed to advising@neumont.edu, **(801) 302-2896**

If you have a sensitive or personal question, feel free to contact Erin McCormack directly. She oversees the Student Affairs department: erin.mccormack@neumont.edu, **(801) 302-2844**

This is also the department to call in an emergency. A member of the department is on-call at all times: **(801) 783-8177**

Career Services **Office 212**

Shawn Loutensock, our Career Services Program Manager, works closely with students to aide them in the career preparation process. Shawn also coordinates Career Week and student job interviews.

Contact the Career Services Department at: SLC_careerservices@neumont.edu

Financial Aid **Offices 319 & 321**

Jemé Deviny, Alice Crutchley, and Kristi Robertson are available to address financial aid questions relating to loans, grants, scholarships, and refunds.

Contact the Financial Services Department at: financialaid@neumont.edu

Student Government **Room 201**

The Unified Student Government is *the* voice of the student body. Students are encouraged to get involved with the USG by participating in activities, running for office, or volunteering to participate on USG committees.

USG Meetings **Mondays at 12:00**

Website: www.usg.neumont.edu

Student Orders

Neumont doesn't have fraternities or a football team, but we do think forming student communities outside of the classroom is an important part of the college experience. The Order program is a set of student-led groups with similar interests; they are a hybrid of fraternities (no kegs or frat houses) and clubs (more support). This program provides students with more opportunities to socialize outside of the classroom while at Neumont.

If you have questions about Orders, or other topics and you are not sure who to contact, contact Student Affairs.